

SERVICE FORM

DEVICE INFORMATION

FAILURE DATE:	
DEVICE: Tamtron item No. and name, if known	SERIAL NUMBER:
FAULT DESCRIPTION:	

SENDER

COMPANY:	CONTACT PERSON:
ADDRESS:	
PHONE NUMBER:	E-MAIL:
CUSTOMER'S REFERENCE / ORDER NUMBER FOR INVOICING:	
OTHER COMMENTS (EG. FREIGHT FORWARDER ETC.):	

RETURN ADDRESS (IF OTHER THAN SENDER)

COMPANY:	CONTACT PERSON:
ADDRESS:	
PHONE NUMBER:	E-MAIL:

ACTION REQUIRED OF TAMTRON

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Cost estimate for repair (75,- €, VAT 0%)

Maintenance costs will be approved by the customer's contact person before corrective action is taken

Repair, if the service cost is less than _____ €, VAT 0%

Repairs will be made without separate approval if the costs fall below a specified amount

Tamtron Oy Terms of Service:

1. We follow common terms of service NR 15 FI.
2. Devices need to be delivered to the service undismantled and properly packed.
3. If the device is not fixed, Tamtron Oy will take care of its proper disposal. The device can be returned dismantled to the customer in case it is requested, price 20,- €, VAT 0% + freight cost.
4. The information that is collected on this form will only be used for service purposes.

I accept the service terms and attach the printed form to the device (and to email service@tamtron.fi)